SENA

30K

MOTORCYCLE BLUETOOTH® COMMUNICATION SYSTEM WITH MESH INTERCOM™

1.0.0

RIDE CONNECTED

The 30K features Sena's Mesh Intercom technology allowing your group to seamlessly communicate, even if a rider falls out of range. With more connections and Mesh Intercom™ technology, the 30K is the next generation of communication.

- Mesh Intercom™
- Bluetooth® 4.1
- Audio Multitasking™
- Multi-Way Intercom
- 2.0 Km (1.2 Miles) Intercom
- Advanced Noise Control™
- Group Intercom
- Remote Control
- FM Radio

GETTING STARTED

1. This product comes with a Quick Start Guide, which is a basic version of the User's Guide. **A FULL VERSION OF THE USER'S GUIDE CAN BE DOWNLOADED AT SENA.COM/DOCUMENTS**.
2. Update this product for free with the latest firmware to fully enjoy the new advanced features built into this product. Visit **Sena.com/device-manager-download/** to see how to update your product.
3. Users can follow Sena on Facebook, YouTube, Twitter and Instagram to receive the most up to date information on products, helpful tips and all other announcements regarding Sena products.

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Sena.com
Customer Support: **support.sena.com**
E-mail: support@sena.com

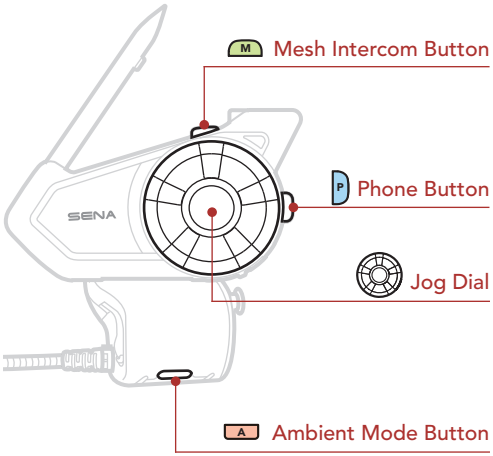
GETTING STARTED

How to Use This Guide

The legend and callouts are here to help you read the illustrations. New technology can be confusing, but we've created a simple way to perform actions using illustrations.

Function = Button(s) to Tap or Hold

Buttons



GETTING STARTED

Icon Legend

Tap button/Jog Dial the specified number of times

Press and Hold button/ Jog Dial for the specified amount of time

Rotate Jog Dial clockwise (right) or counterclockwise (left).

Rotate while Pressing Jog Dial clockwise (right) or counterclockwise (left).

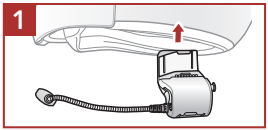
Audible prompt from the Bluetooth Module

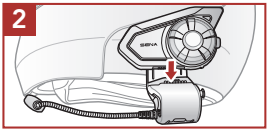
QUICK START GUIDE

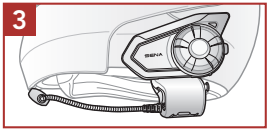
Product Details

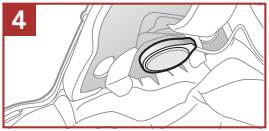
QUICK START GUIDE

Installation



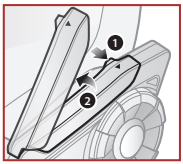






Mesh Intercom Antenna

Pull the Mesh Intercom Antenna outwards slightly to unfold it.



Basic Operations

Powering On

Powering Off

Volume Up

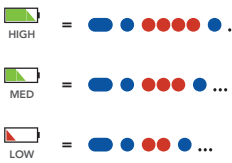
Volume Down

QUICK START GUIDE

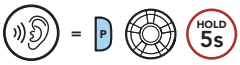
Checking the Battery Level

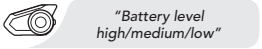
There are two ways to check the battery levels, visually using the LED lights, and audibly. Instructions are for when powering the Bluetooth Module on.

Visual Method



Audible Method

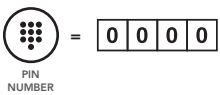




Bluetooth Pairing (Phone, MP3, GPS)

Mobile Phone Pairing

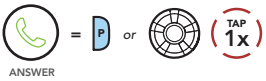
Steps continued...



QUICK START GUIDE

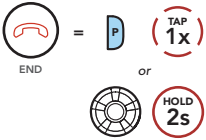
Mobile Phone

Answer a Call

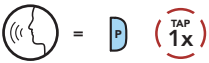


Reject a call

End a Call



Make Call with Voice Dialer



Music Controls

Play/Pause

Track forward

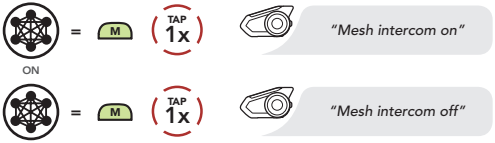
Track backward

QUICK START GUIDE

Mesh Intercom™

Mesh Intercom is Sena's unique group intercom technology which features self-organizing, self-healing, self-optimizing, and multi-hopping communication. Mesh Intercom allows riders to connect and communicate with nearby 30K users instantly without the need to pair each headset together.

Mesh Intercom On/Off



Public Mode

When Mesh Intercom is on initially, the headset will be in Public Mode. Public Mode allows the headset to connect to nearby users for open intercom communication.

Private Mode

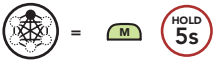
When a user creates a Mesh, the headset automatically switches to Private Mode. In Private Mode, the user can invite others nearby for closed intercom communication. When connected together in a Mesh, the headset will automatically save the connection information from all of the other headsets that it has connected to for future Mesh Intercom group communication.

QUICK START GUIDE

Creating the Mesh

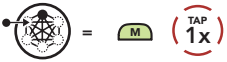
A user can create a Mesh and invite up to 15 other riders to communicate over the intercom in a closed group. The Mesh can automatically adapt to riders leaving and joining the Mesh for seamless Mesh Intercom communication.

Create Mesh



"Creating mesh"

Accept Invitation During Mesh Creation

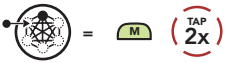


"Joined the mesh"

Note: A user can join the Mesh within 30 seconds after hearing the invitation voice prompt.

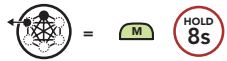
After Creation of Mesh

Join an Existing Mesh



"Joined the mesh"

Quit Mesh Permanently



"Quit the mesh"

Note:

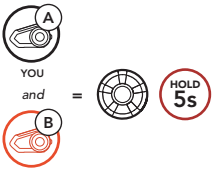
- A user can join a private group intercom after the creator accepts the user's request to join the Mesh.
- When the user quits the Mesh, the headset will automatically switch to Public Mode and the stored connection information will be deleted.

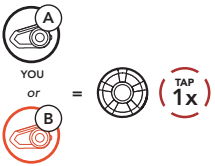
QUICK START GUIDE

Bluetooth Intercom

Up to three people can communicate via intercom with you (A) simply by pairing their headsets.

Pairing Headset A with Headset B



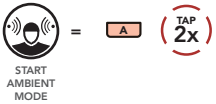


Flashing blue LED confirms **intercoms are paired.**

Start/End Intercom with Headset B

QUICK START GUIDE

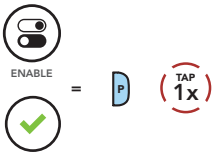
Ambient Mode



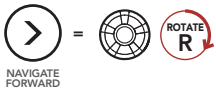
Configuration Menu

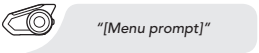
Accessing the Configuration Menu

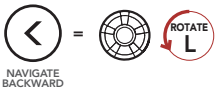
Enable or Execute Menu Options

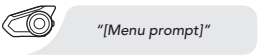


Navigating Between Menu Options









QUICK START GUIDE

Sena Device Manager

The Sena Device Manager allows you to upgrade the firmware and configure its settings directly from your PC or Apple computer. Using this software, you can assign speed dial presets, FM radio station presets and more. For more information on downloading the Sena Device Manager, please visit **Sena.com**.

Sena Smartphone App

The Sena Smartphone App allows you to configure the headset settings, as well as access the User's and Quick Start Guides. To do so, pair your mobile phone with your headset by following the instructions in the "Bluetooth Pairing (Phone, MP3, GPS)" section in this quick start guide. Run the Sena Smartphone App and configure the settings directly from your smartphone. You can download the Sena Smartphone App for Android and Apple operating systems from **Sena.com/30k-app**.

QUICK START GUIDE

Troubleshooting

Factory Reset

= P HOLD 10s

"Factory reset"

= Solid red

LED STATUS

= TAP 1x *within 5s*

EXECUTE

Fault Reset

Note: Fault Reset will not restore the Bluetooth module to factory default settings.

QUICK REFERENCE

TYPE	OPERATION	BUTTON COMMANDS
Basic Operations	Power on / Power off	P + HOLD 1s P + TAP 1x
	Volume up / Volume down	ROTATE R or ROTATE L
	Ambient Mode	A + TAP 2x
Mobile Phone	Answer phone call	TAP 1x
	End phone call	P + TAP 1x
	Reject phone call	HOLD 2s
	Call transfer while on the phone	P + HOLD 2s
	Voice dial	P + TAP 1x
	Speed dial	P + TAP 2x

QUICK REFERENCE

TYPE	OPERATION	BUTTON COMMANDS
Music	Play/Pause music	HOLD 1s
	Track forward	ROTATE R
	Track backward	ROTATE L
Mesh Intercom™	Mesh Intercom On/Off	M TAP 1x
	Create Mesh	M HOLD 5s
	Accept invitation during Mesh creation	M TAP 1x
	Quit Mesh permanently	M HOLD 8s
	Join an existing Mesh	M TAP 2x
Intercom	Intercom pairing	HOLD 5s
	Start/End intercom	TAP 1x
	End all intercoms	HOLD 1s
	Start/End Group Intercom	A HOLD 1s